This document contains addresses and further information for SMS Large Account Contract Nr. XXXXXXXX .

Thank you for returning this document in "docx" format by email to provider.support@swisscom.com. This makes it easier for us to process. Unfortunately we cannot accept other formats.

# Short ID Request

|  |  |
| --- | --- |
| SMS Access |  |
| Short ID: |       |
| Activation: | [ ]   |
| Modification: | [ ]        |

# Company Name

| Contract / owner address |  |
| --- | --- |
| Last name, first name |       |
| Function / OU |       |
| Street |       |
| Postal code, town |      ,      |
| Phone |       |
| E-mail / team e-mail |       |

| Financial |  |
| --- | --- |
| Invoices via email to:e-mail / team-e-mail |       |
| VAT no. |       |

| Technical Issues |  |
| --- | --- |
| Last name, first name |       |
| Function / OU |       |
| Street |       |
| Postal code, town |      ,      |
| Phone |       |
| E-mail / team e-mail |       |

| Correspondence address | (If different from contract / owner address) |
| --- | --- |
| Last name, first name |       |
| Function / OU |       |
| Address  |       |
| Postal code, town |      ,      |
| Phone |       |
| E-mail / team e-mail |       |

# Hotline for service users\*

|  |  |
| --- | --- |
|  | Hotline information |
| Phone: |       |
| E-mail: |       |
| URL: |       |
| Service times: | from       to       |

\* Contact to whom your customers can turn to with questions.

# Technical parameters

## Access protocol

|  |  |  |
| --- | --- | --- |
|  | Existing | new |
| SMPP | [ ]  | [ ]  |
| REST | [ ]  | [ ]  |
| email2SMS | [ ]  | [ ]  |

## Multi-Access (fill in for REST/SMPP only)

|  |  |  |  |
| --- | --- | --- | --- |
| REST / SMPP only | TCP/IP or IPSS \* | Existing:IP address (for LAN-I plus optional sender port / location of router) | New:IP address (for LAN-I plus optional sender port / location of router) |
| Access via       Access via       Access via       Access via       Access via        |                           |                           |

\* Min. 1 and max. 5 accesses may be selected (for TCP-IP and IPSS applicable only).

## Windowing (fill in for SMPP only)

Please enter a value between 1-10 for the window size if you use SMPP in asynchronous mode (recommended):

Further information and specifications for this can be found here: <http://www.smsforum.net>

## Parameter for sender (for email2SMS only)

|  |  |  |
| --- | --- | --- |
| email2SMS only | Sender IP-adress(es) |       |
| Sender domain- adress(es)  |       |
| SMS-sender numerical (16 chararacters max.), alpha-numeric (11 characters max. no special characters)  |       |
| Show e-mail sender adress in SMS | [ ]  |
| Status-Delivery Reports:Delivery-ReportNon-Delivery-Report | [ ] [ ]  |

## Tariff level

|  |  |  |
| --- | --- | --- |
|  | Present | New |
| Tariff level: 1Tariff as agreed on with sales | [ ]  a[ ]  b[ ]  c[ ]  d[ ]  e[ ]  h | [ ]  a[ ]  b[ ]  c[ ]  d[ ]  e[ ]  h |
| Less than 3'000 SMS per month2 | [ ]  0.12 CHF/SMS | [ ]  0.12 CHF/SMS |

1 Includes Standard retry package.

2 available with email2SMS only

## Retry package

|  |  |  |
| --- | --- | --- |
| Retry package: | [ ]  Minus[ ]  Standard[ ]  Plus | [ ]  Minus[ ]  Standard[ ]  Plus |

# Global Reply (optional)

|  |  |  |  |
| --- | --- | --- | --- |
| Single number | Modification | Number range | Modification |
| +4179807     |       | +4179807     to +4179807     |       |
| +4179807     |       | +4179807     to +4179807     |       |
| +4179807     |       | +4179807     to +4179807     |       |

# Planning

|  |  |
| --- | --- |
|  | Date |
| Test operation: | until       |
| Target date for operation: |       |
| Duration: | [ ]  until revoked[ ]  until       |

|  |
| --- |
| **For Swisscom internal use only** |

**Additional information for Swisscom use**

|  |  |
| --- | --- |
|  |  |
| Contract-Nbr.:  |       |
| Customer Nbr. Swisscom |       |
| esBill Account Nbr.  |       |
| Allegro Root Nbr. |       |
| Allegro AGO -ID |       |
| Pro-Nbr. |       |
| Remark: |       |

**Check**

|  |  |  |  |
| --- | --- | --- | --- |
|  | Name | Date | Remark |
| Solution Sales: |       |       |       |
| Provider Support: |       |       |       |

**Change History**

|  |  |  |  |
| --- | --- | --- | --- |
| Nbr. | Change description | **Responsible** | **Date** |
|       |       |       |       |