This document contains addresses and further information for SMS Large Account Contract Nr. XXXXXXXX .

Thank you for returning this document in "docx" format by email to [provider.support@swisscom.com](mailto:provider.support@swisscom.com). This makes it easier for us to process. Unfortunately we cannot accept other formats.

# Short ID Request

|  |  |
| --- | --- |
| SMS Access |  |
| Short ID: |  |
| Activation: |  |
| Modification: |  |

# Company Name

| Contract / owner address |  |
| --- | --- |
| Last name, first name |  |
| Function / OU |  |
| Street |  |
| Postal code, town | , |
| Phone |  |
| E-mail / team e-mail |  |

| Financial |  |
| --- | --- |
| Invoices via email to: e-mail / team-e-mail |  |
| VAT no. |  |

| Technical Issues |  |
| --- | --- |
| Last name, first name |  |
| Function / OU |  |
| Street |  |
| Postal code, town | , |
| Phone |  |
| E-mail / team e-mail |  |

| Correspondence address | (If different from contract / owner address) |
| --- | --- |
| Last name, first name |  |
| Function / OU |  |
| Address |  |
| Postal code, town | , |
| Phone |  |
| E-mail / team e-mail |  |

# Hotline for service users\*

|  |  |
| --- | --- |
|  | Hotline information |
| Phone: |  |
| E-mail: |  |
| URL: |  |
| Service times: | from       to |

\* Contact to whom your customers can turn to with questions.

# Technical parameters

## Access protocol

|  |  |  |
| --- | --- | --- |
|  | Existing | new |
| SMPP |  |  |
| REST |  |  |
| email2SMS |  |  |

## Multi-Access (fill in for REST/SMPP only)

|  |  |  |  |
| --- | --- | --- | --- |
| REST / SMPP only | TCP/IP or IPSS \* | Existing: IP address (for LAN-I plus optional sender port / location of router) | New: IP address (for LAN-I plus optional sender port / location of router) |
| Access via  Access via  Access via  Access via  Access via |  |  |

\* Min. 1 and max. 5 accesses may be selected (for TCP-IP and IPSS applicable only).

## Windowing (fill in for SMPP only)

Please enter a value between 1-10 for the window size if you use SMPP in asynchronous mode (recommended):

Further information and specifications for this can be found here: <http://www.smsforum.net>

## Parameter for sender (for email2SMS only)

|  |  |  |
| --- | --- | --- |
| email2SMS only | Sender IP-adress(es) |  |
| Sender domain- adress(es) |  |
| SMS-sender numerical (16 chararacters max.), alpha-numeric (11 characters max. no special characters) |  |
| Show e-mail sender adress in SMS |  |
| Status-Delivery Reports:  Delivery-Report  Non-Delivery-Report |  |

## Tariff level

|  |  |  |
| --- | --- | --- |
|  | Present | New |
| Tariff level: 1  Tariff as agreed on with sales | a  b  c  d  e  h | a  b  c  d  e  h |
| Less than 3'000 SMS per month2 | 0.12 CHF/SMS | 0.12 CHF/SMS |

1 Includes Standard retry package.

2 available with email2SMS only

## Retry package

|  |  |  |
| --- | --- | --- |
| Retry package: | Minus  Standard  Plus | Minus  Standard  Plus |

# Global Reply (optional)

|  |  |  |  |
| --- | --- | --- | --- |
| Single number | Modification | Number range | Modification |
| +4179807 |  | +4179807     to +4179807 |  |
| +4179807 |  | +4179807     to +4179807 |  |
| +4179807 |  | +4179807     to +4179807 |  |

# Planning

|  |  |
| --- | --- |
|  | Date |
| Test operation: | until |
| Target date for operation: |  |
| Duration: | until revoked  until |

|  |
| --- |
| **For Swisscom internal use only** |

**Additional information for Swisscom use**

|  |  |
| --- | --- |
|  |  |
| Contract-Nbr.: |  |
| Customer Nbr. Swisscom |  |
| esBill Account Nbr. |  |
| Allegro Root Nbr. |  |
| Allegro AGO -ID |  |
| Pro-Nbr. |  |
| Remark: |  |

**Check**

|  |  |  |  |
| --- | --- | --- | --- |
|  | Name | Date | Remark |
| Solution Sales: |  |  |  |
| Provider Support: |  |  |  |

**Change History**

|  |  |  |  |
| --- | --- | --- | --- |
| Nbr. | Change description | **Responsible** | **Date** |
|  |  |  |  |